

Business Communications Suite

Meet all of your business communication needs with one unified system. Cytracom simplifies business communication with a fully managed platform. From cloud-based voice and Managed Hardware to mobile and desktop apps, and business text messaging, we give your team the freedom to connect with customers from any device, anywhere.

Everything You Need—and More

Cytracom is designed to empower modern teams with flexible, reliable communication. Some Cytracom features customers love most include:



Unlimited Calls

Unlimited calling within the US and Canada.



One Number on all Devices

One number for your phone, desktop, and mobile.



Call Recording

Record incoming and outgoing calls to help with compliance and training.



Business Messaging

Team messaging and SMS from the Cytracom Apps.



Auto Attendant

Never miss a call with a virtual receptionist for your business.



Visual Voicemail

Read, listen to, and manage voicemail messages from a single screen.



Call Queuing

Place callers within a queue or line to wait for the next available agent or employee.



Local Support

Live answer support dedicated to simplifying voice for customers.



Dedicated Onboarding

An onboarding manager is with you at every step for initial setup, complimentary training, and more.